



Bundesanstalt für Arbeitsschutz und Arbeitsmedizin

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What is SHERPER?

SME HELPDESK EXPERTS ROUNDTABLE – PLANNING THEIR ESTABLISHMENT FOR REACH

- ⇒ SHERPER Projekt (05/2006 – 02/2007)
- ⇒ 15 MS – experts
- ⇒ 6 Euro Info Centres (EiC)
- ⇒ 3 consultants
- ⇒ 6 SMEs

SHERPER's key recommendation

- **Establishment of MS national helpdesks (REACH-Help-Net); Coordination: ECHA**
 - **Objectives:**
 - To achieve **consistent and harmonised** advice to stakeholders across the EU by;
 - **Discussing answers to questions** concerning companies' duties under REACH;
 - **Sharing information** on pro-active actions;
 - Exchanging information on the operation of helpdesks;
- To provide the best possible advice to stakeholders.

What is REACH Help-Net?

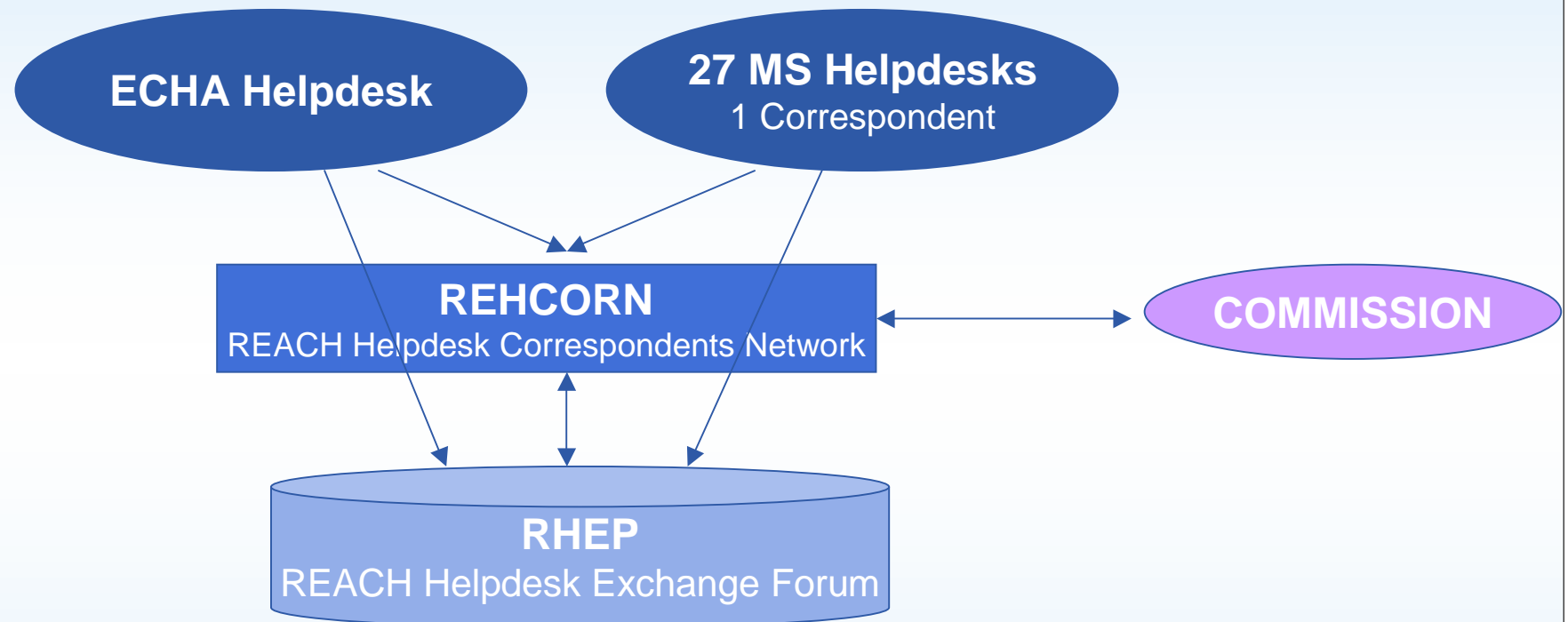
- **Members**

- 27 MS Helpdesks
- REACH Helpdesk Team der ECHA

- **“tools”**

- REACH Helpdesk Correspondents' Network (REHCORN)
- REACH Helpdesk Exchange Platform (RHEP)

EU-Network - REACH Help Net



- Solutions for difficult questions
- Support of helpdesks of smaller member states
- Harmonisation of answers

Tools of REACH Help-Net

REACH Helpdesk Correspondents Network – REHCORN

- Composed of all national helpdesks established acc. to REACH and the Agency;
- Managing and governing REACH Help-Net;
- Drawing conclusions on unsolved questions and harmonisation of answers;
- Establishment of FAQ.

REACH Helpdesks Exchange Platform – RHEP

- IT platform for daily cooperation
- Allows helpdesks to discuss and help one another
- Contains a database of questions and answers (Q&A)

How can REACH Help-Net benefit companies?

Harmonisation

- All 27 helpdesks plus ECHA
- Common IT tool plus a working group to resolve difficult questions
- Enables harmonisation of answers to similar questions across the EU

Pooling knowledge

- Same quality of answers from any national helpdesk as all have access to common pool of knowledge (as well as ECHA)

Support by ECHA

The Agency provides on its webpage a one stop shop for REACH know how:

- Overall guidance package with navigator tool,
- More specific guidance documents,
- FAQ,
- Link to all national REACH helpdesks and
- Web-form for sending questions to ECHA concerning REACH duties.

Take away message

European Commission, Bonn 21 June 2007:

- **National REACH helpdesks and ECHA cooperate and ensure consistent quality of answers throughout Europe.**
- **First contact point to ask questions on *what to do* are the national helpdesks – their replies will be as good as the one from ECHA!**

Finally....

If **REACH-questions**, you can contact:

reach-info@baua.bund.de

Tel.: 0231 9071-2971

Fax: 0231 9071-2679

(Montag bis Freitag von 8.00 – 16:30 Uhr)

www.reach-helpdesk.de

www.echa.europa.eu



Thank you for your attention!